

June 3, 2005

John W. Ketz  
[REDACTED]

Colonel Christopher A. Knight  
Director, Florida State Highway Patrol  
Neil Kirkman Building  
2900 Tallahassee, FL 32399

Dear Sir:

During my entire life, I have never written a letter of complaint or praise. However, recent events compel me to write this letter of appreciation to you and your outstanding organization.

In late February of this year, members of my family were involved in a traffic accident (Case # FHP 705-02-014) near Jacksonville. The quick and decisive action taken by your patrolmen most probably saved the life of my sister and permitted a possible attempt at saving the life of my brother-in-law. Had they not stop an emergency vehicle going to a less serious accident, further down the highway, both would have died?

Words cannot express my sincere appreciation to Trooper Roger Thomas (1<sup>st</sup> responding officer) and Corporal Richard E. Davis Jr. (Traffic Homicide Investigator) for the kind consideration provided to me and other members of my family. Their assistance in retrieving personal articles, Trooper Thomas' visits to my sister in the hospital and their providing us with contact information (on duty and off) helped us through a very difficult time.

The demeanor, professionalism, and personal concern demonstrated by these officers speak highly of your leadership and of the organization that you command.

Sincerely,

*John W. Ketz*  
John W. Ketz

Cc: Major Grad T. Carrick

